

Good evening Adam,

Thank you so much for reaching out. We were very sorry to hear about Michaela's passing. After hearing about it, I did offer half of her money back and that was not accepted. That same day, I discussed it with my husband and we agreed to offer a full refund, however, he wanted to review the contract first. That's when it came into question as to whether we can legally refund it to someone other than Michaela as she signed the contract.

My husband spoke with Michaela's mom that same evening. He stated that he thought we might need proof of her heir before we can release the funds, but he would like to contact our attorney to find out what document would be required to release the funds. That was not acceptable to her and she proceeded to threaten him and defame our name on all social media platforms. Shortly after that phone call, they began posting negative posts. Several posts contained blatant lies, but most of the posts were libelous. We weren't even given a chance to speak to our attorney as it was a Saturday night.

Once we learned that we needed an "Affidavit of Heirship" my husband contacted her friend Susan Engle and told her what document was required to release the funds. I believe he called her on June 4th. Susan had reached out to me earlier to try to help resolve this matter.

To this date, we have not received any documentation. I did not feel comfortable calling or responding to Michaela's mother as I did not want my words to be misconstrued.

Prior to your text, my husband had already requested our attorney to draw up an "Affidavit of Heirship" for us to send for her signature so that we can resolve this matter.

We are a small business and we are proud to be a part of this community. It pains us greatly to see the negative and libelous posts. We have been unfairly defamed and we are not able to defend ourselves. We weren't allowed the time to come to a resolution before they began to damage our business and our family name.

They will receive their money back, but we are still damaged by their negative posts. In return, we would appreciate them minimizing the damage they have caused us by deleting their posts.

Thank you for your time and consideration.

Dale and Tracy Bogle
Owners